Our New ePlanning Solution

A new ePlanning solution will take South Australian Planning online, reshaping how practitioners and communities engage with the state’s new planning system. It will provide a single online entry point for all planning matters – the SA Planning Portal.

What will the ePlanning Solution deliver

The ePlanning solution, will deliver the SA Planning Portal, which includes:

- Central repository for all planning information
- The SA Planning database - that provides the repository for planning rules and other spatial information
- The SA Atlas will feature advanced search facilities and searchable maps to improve access to planning information
- Online lodgment of Applications - with visibility of the status and decision-making processes.

What are the benefits to Councils, the community and development industry

- Improved customer experience through targeted, reliable and timely information delivered through the SA Planning Portal.
- Ready access to information with applicants being able to lodge applications online, monitor their progress and receive decision notices electronically.
- Faster approvals through the streamlining and digitisation of development assessment processes.
- Integration of council and agency systems allowing easy exchange of information.
- The ability to monitor success through the preparation of accurate reports on the health of the planning system using data from councils, government agencies, professionals and applicants.
- Planning rules will be delivered by a streamlined, online planning and design code set to significantly improve efficiency and reduce timeframes.

What’s coming up in 2017?

- Release of SA Planning Portal Phase 2. Features will include:
  - Planning Commission website
  - Snapshot SA
  - Online public registers for Development Applications managed through the Planning Commission (currently DAC)
  - Online lodgement and assessment of Land Use Applications (assessed by DPTI-Planning)
- Working in partnership with councils and agencies to improve the way we collect planning data.
- Commencement of a project to expand the online development application lodgement and assessment system to include the Planning, Development and Infrastructure Act 2016 (PDI Act) Assessment Pathways.
How will ePlanning change the way I work?

1. **What if a council has recently invested in a new IT system?**
   The ePlanning solution will adopt open systems standards providing the best opportunity for council IT systems to integrate with the SA government’s ePlanning solutions.

2. **Will all applications be lodged via the portal?**
   Yes. The ePlanning solution will provide a single entry point enabling applicants to lodge applications through the portal. However, if a council’s IT solution already provides online lodgement capability, council application data may be harnessed through system integration.

3. **Will applicants be able to track their applications online?**
   Yes. The SA Planning Portal’s online application enquiry will enable applicants and members of the public to track progress of development applications lodged and assessed in South Australia.

4. **Has money been set aside to help councils upgrade their systems?**
   Some funds are available to assist in the upgrading of systems used by councils to enable integration with State Government’s ePlanning solutions.

5. **When are the new development assessment pathways expected to be implemented?**
   It is expected the new development assessment pathways may take up to two years to complete. The ePlanning solution will be developed to support the new development assessment pathways in line with the Planning Reform work program.

6. **What if councils don’t currently have online systems or tools?**
   The ePlanning solution aims to provide several tools to enable councils without online capabilities to manage their development assessment activities through the SA Planning Portal.